

CAHPS Hospice Survey

Quality Assurance Guidelines V4.0

Technical Corrections and Clarifications

November 2017

Subsequent to the release of the *CAHPS Hospice Survey Quality Assurance Guidelines V4.0* (QAG V4.0), it has been determined that there are specific content items that require correction, addition and/or further clarification. The protocols listed in this document replace the previous release of the content in the *CAHPS Hospice Survey Quality Assurance Guidelines V4.0*. The items are identified below:

➤ **NEW CONTENT**

- **Appendix P, CAHPS Hospice Mail Survey Materials (Traditional Chinese) Revision**
 - **Minor revisions were made to the instructions for all three versions. The survey questions, OMB Paperwork Reduction Act text and the cover letters have not changed. Revised Traditional Chinese survey materials can be found on the Survey Instruments page of the CAHPS Hospice Survey Web site (www.hospicecahpssurvey.org).**

- **Appendix Q, CAHPS Hospice Mail Survey Materials (Simplified Chinese) Revision**
 - **Minor revisions were made to the instructions for all three versions. The survey questions, OMB Paperwork Reduction Act text and the cover letters have not changed. Revised Simplified Chinese survey materials can be found on the Survey Instruments page of the CAHPS Hospice Survey Web site (www.hospicecahpssurvey.org).**