

# Agenda

## Introduction to CAHPS Hospice Survey Training

### Wednesday, September 26, 2018

### 10:00 AM – 12:30 PM EDT

Please note that all times listed are Eastern Daylight Time (EDT)

Time	Agenda Item	Presenter
10:00 – 10:10 AM	Welcome and Training Logistics	Laura Giordano, MBA, RN Health Services Advisory Group (HSAG)
10:10 – 10:20 AM	CAHPS Hospice Survey Introduction and Overview	Elizabeth Goldstein, PhD Debra Dean-Whittaker, PhD Lori Teichman, PhD Centers for Medicare & Medicaid Services (CMS)
10:20 – 10:35 AM	Program Requirements	Rebecca Anhang Price, PhD RAND
10:35 – 10:50 AM	Sampling Protocol	Marc Elliott, PhD RAND
10:50 – 11:20 AM	Survey Administration	Elizabeth Parmer, MS, RN HSAG
11:20 – 11:35 AM	Data Coding and Data File Preparation	Melissa Bradley, BA RAND
11:35 – 11:50 AM	Data Submission	Danielle Schlang, MA RAND
11: 50 – 12:00 PM	<i>Questions &amp; Answers</i>	All
12:00 – 12:05 PM	Wrap up and Next Steps	Laura Giordano, MBA, RN HSAG
12:05 – 12:20 PM	Post-training Quiz	Online
12:20 – 12:30 PM	Training Evaluation	Online