

Distribution of Family Caregiver Survey Rating Summary Stars, Nationally and by State
Reporting period: October 1, 2021 – September 30, 2023

The Family Caregiver Survey Rating is a summary Star Rating that is calculated as a weighted average of the Star Ratings for each of the CAHPS Hospice Survey quality measures. State and national distributions of the Family Caregiver Survey Rating summary star are calculated only among those hospices for which a Family Caregiver Survey Rating is publicly reported on Care Compare (i.e., only hospices for which there are 75 or more completed surveys over the eight-quarter reporting period). *State-level variation in the Family Caregiver Survey Rating should be interpreted with caution given the variation across states in the proportion of hospices for which a Star Rating can be calculated.*

Eighty-eight percent of Medicare decedents who received hospice care in 2022 were in hospices that were assigned a star. Detailed information regarding the content of CAHPS Hospice Survey measures and how the Family Caregiver Survey Rating is calculated is available at: <https://www.hospicecahpsurvey.org/en/scoring-and-analysis/> and <https://hospicecahpsurvey.org/en/star-ratings>. State and national distributions may not add up to 100% due to rounding.

| | 1 Star | | 2 Stars | | 3 Stars | | 4 Stars | | 5 Stars | | Total |
|----|--------|------|---------|-----|---------|-----|---------|------|---------|-----|-------|
| | N | % | N | % | N | % | N | % | N | % | |
| AK | 0 | 0% | 0 | 0% | 0 | 0% | 3 | 100% | 0 | 0% | 3 |
| AL | 0 | 0% | 2 | 4% | 9 | 18% | 21 | 42% | 18 | 36% | 50 |
| AR | 0 | 0% | 1 | 4% | 7 | 27% | 11 | 42% | 7 | 27% | 26 |
| AZ | 0 | 0% | 2 | 4% | 16 | 33% | 29 | 59% | 2 | 4% | 49 |
| CA | 7 | 4% | 37 | 23% | 75 | 46% | 40 | 24% | 5 | 3% | 164 |
| CO | 3 | 8% | 8 | 22% | 15 | 41% | 10 | 27% | 1 | 3% | 37 |
| CT | 1 | 5% | 4 | 21% | 8 | 42% | 5 | 26% | 1 | 5% | 19 |
| DC | 1 | 100% | 0 | 0% | 0 | 0% | 0 | 0% | 0 | 0% | 1 |
| DE | 0 | 0% | 1 | 13% | 6 | 75% | 1 | 13% | 0 | 0% | 8 |
| FL | 3 | 7% | 10 | 24% | 22 | 52% | 6 | 14% | 1 | 2% | 42 |
| GA | 3 | 4% | 8 | 9% | 21 | 25% | 33 | 39% | 20 | 24% | 85 |
| HI | 0 | 0% | 0 | 0% | 4 | 44% | 3 | 33% | 2 | 22% | 9 |
| IA | 0 | 0% | 5 | 11% | 8 | 18% | 20 | 45% | 11 | 25% | 44 |
| ID | 0 | 0% | 1 | 6% | 4 | 22% | 10 | 56% | 3 | 17% | 18 |
| IL | 3 | 4% | 13 | 18% | 16 | 23% | 31 | 44% | 8 | 11% | 71 |
| IN | 1 | 2% | 9 | 14% | 16 | 25% | 32 | 49% | 7 | 11% | 65 |
| KS | 0 | 0% | 1 | 3% | 13 | 45% | 13 | 45% | 2 | 7% | 29 |
| KY | 0 | 0% | 0 | 0% | 1 | 5% | 10 | 45% | 11 | 50% | 22 |

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|----|--------|----|---------|-----|---------|-----|---------|-----|---------|-----|-------|
| | N | % | N | % | N | % | N | % | N | % | N |
| LA | 0 | 0% | 2 | 5% | 11 | 25% | 15 | 34% | 16 | 36% | 44 |
| MA | 0 | 0% | 5 | 11% | 13 | 30% | 20 | 45% | 6 | 14% | 44 |
| MD | 1 | 5% | 5 | 23% | 7 | 32% | 3 | 14% | 6 | 27% | 22 |
| ME | 0 | 0% | 0 | 0% | 5 | 38% | 6 | 46% | 2 | 15% | 13 |
| MI | 0 | 0% | 7 | 9% | 30 | 37% | 32 | 40% | 12 | 15% | 81 |
| MN | 1 | 2% | 3 | 7% | 13 | 32% | 20 | 49% | 4 | 10% | 41 |
| MO | 0 | 0% | 3 | 5% | 21 | 33% | 33 | 52% | 7 | 11% | 64 |
| MS | 0 | 0% | 0 | 0% | 3 | 11% | 18 | 67% | 6 | 22% | 27 |
| MT | 0 | 0% | 1 | 8% | 5 | 42% | 5 | 42% | 1 | 8% | 12 |
| NC | 0 | 0% | 1 | 2% | 10 | 17% | 31 | 53% | 16 | 28% | 58 |
| ND | 0 | 0% | 0 | 0% | 1 | 14% | 6 | 86% | 0 | 0% | 7 |
| NE | 0 | 0% | 1 | 5% | 10 | 48% | 10 | 48% | 0 | 0% | 21 |
| NH | 0 | 0% | 1 | 6% | 6 | 38% | 8 | 50% | 1 | 6% | 16 |
| NJ | 1 | 2% | 8 | 19% | 19 | 45% | 13 | 31% | 1 | 2% | 42 |
| NM | 1 | 6% | 2 | 13% | 7 | 44% | 4 | 25% | 2 | 13% | 16 |
| NV | 0 | 0% | 2 | 11% | 8 | 44% | 6 | 33% | 2 | 11% | 18 |
| NY | 0 | 0% | 5 | 14% | 5 | 14% | 19 | 54% | 6 | 17% | 35 |
| OH | 0 | 0% | 7 | 8% | 34 | 39% | 36 | 41% | 10 | 11% | 87 |
| OK | 0 | 0% | 4 | 11% | 13 | 34% | 13 | 34% | 8 | 21% | 38 |
| OR | 0 | 0% | 5 | 13% | 11 | 28% | 19 | 49% | 4 | 10% | 39 |
| PA | 1 | 1% | 5 | 4% | 38 | 34% | 51 | 46% | 17 | 15% | 112 |
| PR | 0 | 0% | 1 | 20% | 3 | 60% | 1 | 20% | 0 | 0% | 5 |
| RI | 0 | 0% | 0 | 0% | 1 | 20% | 4 | 80% | 0 | 0% | 5 |
| SC | 0 | 0% | 0 | 0% | 14 | 33% | 21 | 50% | 7 | 17% | 42 |
| SD | 0 | 0% | 0 | 0% | 3 | 33% | 6 | 67% | 0 | 0% | 9 |
| TN | 0 | 0% | 1 | 2% | 9 | 22% | 24 | 59% | 7 | 17% | 41 |
| TX | 1 | 1% | 28 | 17% | 54 | 32% | 64 | 38% | 22 | 13% | 169 |

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|-----------|-----------|-----------|------------|------------|------------|------------|------------|------------|------------|------------|-------------|
| | N | % | N | % | N | % | N | % | N | % | N |
| UT | 0 | 0% | 5 | 20% | 6 | 24% | 12 | 48% | 2 | 8% | 25 |
| VA | 1 | 2% | 6 | 9% | 23 | 36% | 25 | 39% | 9 | 14% | 64 |
| VT | 0 | 0% | 0 | 0% | 3 | 38% | 5 | 63% | 0 | 0% | 8 |
| WA | 0 | 0% | 4 | 13% | 16 | 53% | 10 | 33% | 0 | 0% | 30 |
| WI | 0 | 0% | 8 | 16% | 21 | 41% | 19 | 37% | 3 | 6% | 51 |
| WV | 0 | 0% | 0 | 0% | 3 | 20% | 10 | 67% | 2 | 13% | 15 |
| WY | 0 | 0% | 0 | 0% | 0 | 0% | 3 | 100% | 0 | 0% | 3 |
| US | 29 | 1% | 222 | 11% | 667 | 33% | 850 | 42% | 278 | 14% | 2046 |

