

CAHPS Hospice Survey

Quality Assurance Guidelines V11.0

Technical Corrections and Clarifications

January 2025

Subsequent to the release of the CAHPS Hospice Survey *Quality Assurance Guidelines V11.0* (*QAG V11.0*), it has been determined that there are specific content items that require correction, addition and/or further clarification. The protocol listed in this document replace the previous release of the content in the CAHPS Hospice Survey *Quality Assurance Guidelines V11.0*. The items are identified below:

NEW CONTENT

➤ **Appendix P, CAHPS Hospice Mail Survey Materials (English) Revision**

- The updated OMB expiration date was added with the OMB control number for the two versions and the OMB Paperwork Reduction Act language. Revised English survey materials can be found on the Survey Instruments page of the CAHPS Hospice Survey Web site (www.hospicecahpssurvey.org).

➤ **Appendix R, CAHPS Hospice Web Survey Materials (English) Revision**

- The updated OMB expiration date was added with the OMB control number for the OMB Paperwork Reduction Act language. Revised English Web survey materials can be found on the Survey Instruments page of the CAHPS Hospice Survey Web site (www.hospicecahpssurvey.org).